



CERTIFICATE OF REGISTRATION

The management system of certificate number **629218**

KONECTA ITALIA S.p.A.

Via Sebastiano Caboto, 1, Corsico, Milano, 20094

has been assessed and certified as meeting the requirements of:

ISO 22301:2019

IT: Progettazione e gestione in outsourcing di servizi di contact center inbound, outbound help desk inbound (servizi di front end) e servizi di back office. Servizi di conservazione a norma e gestione degli archivi cartacei ed informatici. Progettazione, sviluppo e manutenzione di soluzioni informatiche. Erogazione di servizi di application management, system facility, network management e service desk incident e problem management. Servizi di reingegnerizzazione e di informatizzazione di processi operativi di business; tempi medi di lavorazione: disegno, valutazione degli step, misurazione strutturata, analisi e valutazione. Manutenzione sistemi e prodotti per corporate, piccole medie aziende e PA; fornitura di HW e SW.

EN: Design and management in outsourcing of Inbound, Outbound and Help Desk Inbound (Front-End services) and Back-Office services. Conservation Services in Compliance with and management of paper and computer files. Design, development and maintenance of IT Solutions. Provision of Application Management Services, System Facility, Network Management and Service-Desk - incident and problem management. Re-engineering and computerization services of business operating processes. Average Working Times: drawing, step assessment, structured measurement, analysis and evaluation. Maintenance of systems and products for corporate, small medium companies and PA; HW and SW supply.

Further clarifications regarding the scope of this certificate and the applicability of requirements may be obtained by consulting the certifier.



8289



Valid from:

Initial certification: 28 February 2020

Latest issue: 23 May 2025

Expiry date: 04 June 2028

Recertification before: 04 June 2028

Subject to annual assessments.

Authorised by

Mike Tims

Chief Executive Officer

amtivo.it

Certificate issued by Amtivo Group Limited

The validity and status of this certificate can be verified by using the UKAS CertCheck website at certcheck.ukas.com. Certification is conditional on maintaining the required performance standards throughout the certified period of registration. For further and updated information about this certificate please contact +39 02 45508763 or the mail address certificazioni.amtivo@pec.it



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Expiry date: 04 June 2028

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Locations covered under certification

- **KONECTA ITALIA S.p.A.**
Via Sebastiano Caboto, 1, Corsico, Milano, 20094
- **KONECTA ITALIA S.p.A.**
Via Sebastiano Caboto, 1, Corsico, Milano, 20094
As per Scope
- **KONECTA ITALIA S.p.A.**
Via Learco Guerra, 5, Asti, 14100
As per Scope
- **KONECTA ITALIA S.p.A.**
Contrada la Marchesa SS271 Km 868, Bitritto, 70020
As per Scope
- **KONECTA ITALIA S.p.A.**
Viale Dei Giornalisti, 46 - (Piazza Unione Sarda), Cagliari, 09122
As per Scope
- **KONECTA ITALIA S.p.A.**
Via delle Industrie, 41, Casarano, 73042
As per Scope
- **KONECTA ITALIA S.p.A.**
Via Jervis, 77, Ivrea, 10015
As per Scope
- **KONECTA ITALIA S.p.A.**
Via Fontevivo, 25, La Spezia, 19125
As per Scope
- **KONECTA ITALIA S.p.A.**
Via Gino De Sanctis, 54, Lecce, 73100
As per Scope
- **KONECTA ITALIA S.p.A.**
Via Firenze, 144/3 interno H e interno I, Livorno, 57125
As per Scope
- **KONECTA ITALIA S.p.A.**
S.P. 336 Km. 20,600, Marcianise, 81025
As per Scope



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Via Sebastiano Caboto, 1, Corsico, Milano, 20094
- **KONECTA ITALIA S.p.A.**
Via dei Liutai (SS) ex S.S. 125 Località Poltu Quadu, Olbia, 07026
As per Scope
- **KONECTA ITALIA S.p.A.**
P. le Girolamo Li Causi 2 (ex Via Giuseppe Lanza di Scalea, 1350), Palermo, 90146
As per Scope
- **KONECTA ITALIA S.p.A.**
"Square Business Center" borgo Marco Dell'Arpa n. 8 B, Parma, 43121
As per Scope
- **KONECTA ITALIA S.p.A.**
Contrada Coda di Volpe, 5, Rende, 87036
As per Scope
- **KONECTA ITALIA S.p.A.**
Via Vincenzo Giulio Bona, 120, Roma, 00156
As per Scope
- **KONECTA ITALIA S.p.A.**
Contrada Campo, via delle Betulle 9/13, Settingiano, 88040
As per Scope
- **KONECTA ITALIA S.p.A.**
via della transumanza, 5/E, Taranto, 74123
As per Scope
- **KONECTA ITALIA S.p.A.**
VIA MILANO, 3/C, Trieste, 34132
As per Scope
- **KONECTA ITALIA S.p.A.**
Via Aldo Bartocci, 1, Terni, 05100
As per Scope
- **KONECTA ITALIA S.p.A.**
via Strada del Drosso, 25, Torino, 10135
As per Scope



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Via Sebastiano Caboto, 1, Corsico, Milano, 20094
- **KONECTA ITALIA S.p.A.**
Via dei Pini, SNC, Biancavilla, 95033
As per Scope
- **KONECTA ITALIA S.p.A.**
Via Vittorio Emanuele, 424, Paternò, 95047
As per Scope
- **KONECTA ITALIA S.p.A.**
Via Enrico Fermi, 13/A, Verona, 37135
As per Scope
- **KONECTA ITALIA S.p.A.**
Via Taviani, 170, La Spezia, 19125
As per Scope
- **KONECTA ITALIA S.p.A.**
Via Selva Grossa, 24, Tavullia, 61010
As per Scope
- **KONECTA ITALIA S.p.A.**
Via Urbano Rela, 18, Genova, 16149
As per Scope
- **KONECTA ITALIA S.p.A.**
Via Savelli, 102, Padova, 35129
As per Scope
- **KONECTA ITALIA S.p.A.**
Via Paolo di Dono, 1, Roma, 00142
As per Scope
- **KONECTA ITALIA S.p.A.**
Via de Mura snc - Uscita 9A della tangenziale Est Complesso Agave, Lecce, 73100
As per Scope
- **KONECTA ITALIA S.p.A.**
Via Marteri delle Foibe, 6, Cortemaggiore, 29016
As per Scope



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Locations covered under certification

- **KONECTA ITALIA S.p.A.**
Via Sebastiano Caboto, 1, Corsico, Milano, 20094
- **INSURECOM S.R.L**
Via de Mura snc - Uscita 9A della tangenziale Est Complesso Agave, Lecce, 73100
As per Scope
- **INSURECOM S.R.L**
Via Sebastiano Caboto 1, Corsico, 20094
As per Scope
- **INSURECOM S.R.L**
Via Strada del Drosso, 25, Torino, 10135
As per Scope
- **INSURECOM S.R.L**
Via Enrico Fermi 13/A, Verona, 37135
As per Scope
- **PAY CARE Srl**
Via delle Nazioni Unite, 30/32, Monteriggioni, 53035
As per Scope
- **PAY CARE Srl**
Via Savelli 102, Padova, 35129
As per Scope
- **PAY CARE Srl**
Via dei Liutai (SS) ex S.S. 125, Località Poltu Quadu, Olbia, 07026
As per Scope
- **PAY CARE Srl**
Via Lucchese 84/C scala A 2° piano, Sesto Fiorentino, 50019
As per Scope
- **Konecta Albania Branch**
,Rruga Justin Godard
As per Scope
- **Konecta Albania Branch**
Janos Hunyadi Tirana AL, 1001, Albania
As per Scope



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Locations covered under certification

- **KONECTA ITALIA S.p.A.**
Via Sebastiano Caboto, 1, Corsico, Milano, 20094
- **Konecta Romania Branch**
Via Sfintu Dumitru, no. 8, quarto piano, Craiova, distretto Dolj, Romania
As per Scope

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