

CERTIFICATE



This is to Certify that the Management System of

KONECTA ITALIA S.p.A.

HEAD OFFICE: Via Sebastiano Caboto, 1 - 20094 Corsico (MI) - Italy
Others Branches Address at on the Annexure-A, B

has been found to conform to the Business Continuity Management System standard:

ISO 22301:2019

This certificate is valid for the following scope of operations:

EN: Design and management in outsourcing of Inbound, Outbound and Help Desk Inbound (Front-End services) and Back-Office services. Conservation Services in Compliance with and management of paper and computer files. Design, development and maintenance of IT Solutions. Provision of Application Management Services, System Facility, Network Management and Service -Desk - incident and problem management. Re-engineering and computerization services of business operating processes. Average Working Times: drawing, step assessment, structured measurement, analysis and evaluation. Maintenance of systems and products for corporate, small medium companies and PA; HW and SW supply. Design and provision of training activities.

IT: Progettazione e gestione in outsourcing di servizi di contact center inbound, outbound help desk inbound (servizi di front end) e servizi di back office. Servizi di conservazione a norma e gestione degli archivi cartacei ed informatici. Progettazione, sviluppo e manutenzione di soluzioni informatiche. Erogazione di servizi di application management, system facility, network management e service desk incident e problem management. Servizi di reingegnerizzazione e di informatizzazione di processi operativi di business; tempi medi di lavorazione: disegno, valutazione degli step, misurazione strutturata, analisi e valutazione. Manutenzione sistemi e prodotti per corporate, piccole medie aziende e PA; fornitura di HW e SW. Progettazione ed erogazione di attività formativa.

:: Certificate No :: IT56124L

<i>Date of initial registration</i>	<i>Date of this Certificate</i>	<i>Surv. audit on or before / Certificate expiry</i>	<i>Recertification Due</i>
28 February 2020 *	11 November 2024	04 June 2025	04 June 2025

This Certificate remains valid subject to satisfactory surveillance audits.

*(Note:- Certification Registration is Transferred from KAB
So Date of Initial Registration is Subject to previous Registrar.)



Director

For verification and updated information concerning the present certificate visit to http://staunchlyservices.com/search_certified_client.php

This Certificate is the property of Staunchly Management & System Services Limited and shall be returned immediately when demanded

STAUNCHLY MANAGEMENT AND SYSTEM SERVICES LIMITED

International Office: Labrynth Business Centre, 43 Middle Hill Gate,
Stockport Great Manchester, England-SK1 3DG

Phone: +44-7404823687

(Company Registered in England with Company Number 11488683)

STAUNCHLY MANAGEMENT AND SYSTEM SERVICES PVT. LTD.

Corporate Office: 303, U-60, 3rd Floor Shakarpur, Delhi-110019, India
Phone: +91-6389519394

Web :- www.staunchlyservices.com

E-mail :- info@staunchlyservices.com



SMS/FM/001/REV07

CERTIFICATE

Annexure-A

Name of Organisation: KONECTA ITALIA S.p.A.

ISO 22301:2019

Certificate No.: IT56124L

Issued on: 02-06-2022

Valid till: 01-06-2025



1. Asti (AT) Via Learco Guerra, 5 - 14100 Italy
2. Bitritto (BA) Contrada la Marchesa SS271 Km 868 - 70020 Italy
3. Cagliari (CA) Viale Dei Giornalisti nr. 46 - (Piazza Unione Sarda) - 09123 Italy
4. Casarano (LE) Via delle Industrie, 41 - 73042 Italy
5. Corsico (MI) Via Sebastiano Caboto, 1 - 20094 Italy
6. Ivrea (TO) Via Jervis, 77 10015 Italy
7. La Spezia (SP) Via Fontevivo, 25 - 19125 Italy
8. Lecce (LE) Via de Mura snc - Uscita 9A della tangenziale Est Complesso Agave - 73100 Italy
9. Lecce (LE) Via Gino De Sanctis, 54 - 73100 Italy
10. Livorno (LI) Via Firenze, 144/3 interno H e interno I - 57121 Italy
11. Marcianise (CE) S.P. 336 Km. 20,600 - 81025 Italy
12. Monteriggioni (SI) Via delle Nazioni Unite 30/32 - 53035 Italy
13. Olbia (OT) Via dei Liutai (SS) ex S.S. 125 Località Poltu Quadu - 07026 Italy
14. Padova (PD) Via Dell'Industria, 23B 35129 Italy
15. Palermo (PA) P. le Girolamo Li Causi 2 (ex Via Giuseppe Lanza di Scalea n.1350) 90146 - Italy
16. Parma (PR) "Square Business Center" borgo Marco Dell'Arpa n. 8 B - 43121 Italy
17. Rende (CZ) Contrada Coda di Volpe, 5 - 87036 Italy
18. Roma (RM) Via Vincenzo Giulio Bona, 120 - 00156 Italy
19. Sassari (SS) Viale Umberto I, 42 - 07100 Italy
20. Sesto Fiorentino (FI) Via Lucchese 84/C scala A 2° piano - 50019 Italy
21. Settingiano (CZ) Contrada Campo, via delle Betulle 9/13 88040 Italy
22. Taranto (TA) Via della transumanza, 5/E - 74123 Italy
23. Trieste (TS) Via Milano, 3/C 34132 Italy
24. Verona (VR) via Enrico Fermi, 13/A - 37135 Italy
25. Terni (TR) Via Aldo Bartocci, 1 05100 Italy



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CERTIFICATE

Annexure-B

Name of Organisation: KONECTA ITALIA S.p.A.

ISO 22301:2019

Certificate No.: IT56124L

Issued on: 02-06-2022

Valid till: 01-06-2025

26. Torino (TO) Via Strada del Drosso, 25 - 10135 Italy
27. Biancavilla (CT) Via dei Pini, SNC - 95033 Italy
28. Paternò (CT) Via Vittorio Emanuele, 424 - 95047 Italy
29. Cortemaggiore (PC) Via Marteri delle Foibe, 6 - 29016 Italy
30. La Spezia (SP) Via Taviani, 170 - 19125 Italy
31. Tavullia (PU) Via Selva Grossa, 24 - 61010 Italy
32. Genova (GE) Via Urbano Rela, 18 - 16149 Italy
33. Padova (PD) Via Savelli, 102 - 35129 Italy
34. S.C. Comdata Service Srl - Via George Cosbuc, 11-118, 800114 Galati - Romania
35. S.C. Comdata Service Srl - Sf Dumitru, 8, 200880 Craiova - Romania
36. Comdata Albania SH.P.K. - Rruga Janos Hunyadi 20 Tiranë Albania
37. Comdata Albania SH.P.K. - Strada Perlati Rexhepi 24 Tiranë Albania
38. Konecta Paycare S.R.L. Sesto Fiorentino (FI) Via Lucchese, 84/C 50019 Italy
39. Konecta Insurecom S.R.L. - Lecce (Le) Via De Mura, Snc (Complesso Agave) - 73100 Italy
40. Konecta Insurecom S.R.L. - Torino (TO) Strada Del Drosso, 25 10149 Italy
41. Konecta Insurecom S.R.L. - Verona (VR) Via Enrico Fermi, 13/A - 37135 Italy



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